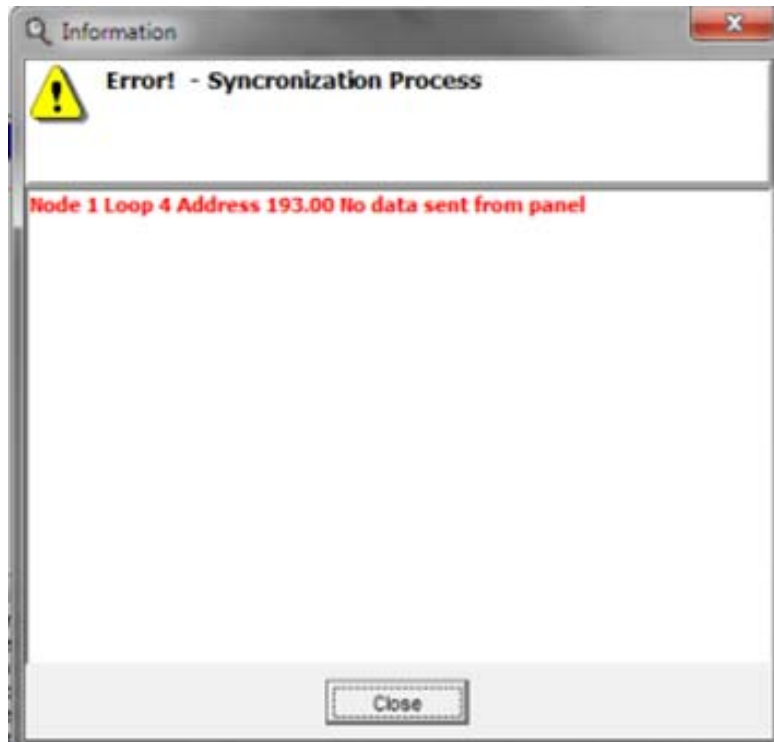# TECHNICAL BULLETIN

This technical bulletin serves as warning of potential (.hsa) configuration file corruption when performing the following specific steps:

1. Performing a '**DELETE DEVICE**' function at the panel, within the EDIT CONFIGURATION submenu within Access Level 3
2. Then attempting to upload the configuration from the 9th Edition FireNET Panel/Network Annunciator to the PC

The result of performing these two steps will be a corruption of the configuration (.hsa) file as illustrated by the error message below:

As a reminder, Hochiki America always recommends against using the panel/network as the archive of the configuration data, specifically due to the increased likelihood of configuration data loss and/or data corruption. Once programmed, uploading from the panel/network should be used only as an emergency recovery function when the original (.hsa) file has been misplaced, damaged or is otherwise no longer available. In many circumstances this process may result in loss of Cause & Effect data which would subsequently need to be reprogrammed.

Should it ever become necessary to delete a device from a system configuration, Hochiki recommends deleting the device from the Loop Explorer configuration, then downloading to the panel/network.

If you have any questions regarding this matter, please contact Technical Support.

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